

## MATAWA HEALTH CO-OPERATIVE



October 11, 2024.

## RE: Referral Process for Matawa Health Cooperative (MHC) Mental Health Services

Boozhoo,

On behalf of the Matawa Health Cooperative Mental Health Team, we are reaching out to review our referral process with new and existing referral sources. Please find attached our most up-to-date referral form to access services through Matawa Health Cooperative. Our MHC general referral form can also be accessed online from the Matawa Health Cooperative website, by clicking the icon "FILLABLE REFERRAL FORM".

Link: Matawa Health Co-operative - Matawa

Preferred: Completed referral forms can be sent by fax to our confidential fax line at (807) 346-2371

If there are barriers which may prevent someone from accessing a fax line, please reach out for assistance to one of the following contacts which can be accessed Monday to Friday (8:30am-4:30pm), with the exception of statutory holidays:

- o MHC's Mental Health Administrative Assistant can be reached at (807) 629-1552
- MHC's Health Services Line can be reached toll-free at 1-833-625-3611

We ask that you please fill out the MHC referral form in its entirety to the best of your ability. In particular, it is helpful to include the following details whenever possible on the referral form:

- ✓ First and last name of referred individual as well as date of birth including day, month, and year;
- ✓ Up-to-date contact information for the referred individual (e.g., phone number);
- ✓ Whether the referred individual lives on, or off-reserve;
- ✓ Referral source and up-to-date contact information (e.g., who is sending in the referral?);
- ✓ Mental health services being requested;
- ✓ Reason for referral (e.g., provide some background information re: client).

Meegwetch,

Carly Ducharme (She/Her), HBSW, RSW, BABEd, OCT, CYC

Director of Mental Health Services

Matawa Health Cooperative

Confidential Fax Line: (807) 346-2371

caducharme@matawa.on.ca