

MATAWA FIRST NATIONS MANAGEMENT



Job Description

Intern Field Technician – Rapid Lynx

PURPOSE OF THE POSITION

The successful candidate will work alongside experienced technicians to support the installation, maintenance, and operation of Rapid Lynx's fibre optic network serving First Nation communities.

The Field Intern Technician will gain practical experience in fibre optic infrastructure, Fibre-to-the-Home (FTTH) installations, network maintenance, troubleshooting, and customer support while contributing to the expansion and reliability of broadband services across the region. This position is designed to develop local technical capacity and provide career growth opportunities within the telecommunications sector. Candidate will work alongside experienced technicians to support the installation, maintenance, and operation of Rapid Lynx's fibre optic network serving First Nation communities.

SCOPE

This position provides an excellent opportunity for individuals interested in developing hands-on experience in the telecommunications and broadband industry. The Field Intern Technician will work alongside experienced technicians and contractors to gain practical experience in fiber optic construction, Fiber-to-the-Home (FTTH) installations, network maintenance, customer service, and telecommunications operations.

RESPONSIBILITIES

Fibre Network Support

- Assist with the installation and maintenance of fibre optic infrastructure.
- Support fibre splicing, testing, and troubleshooting activities.
- Assist in locating and identifying fibre routes, handholes, conduits, and network equipment.
- Support emergency fibre break repairs and restoration activities.
- Perform basic fibre testing using approved equipment and procedures.

Community and Customer Installations

- Assist with Fibre-to-the-Home (FTTH) installations alongside with Subcontractors
- Support the installation and configuration of customer premise equipment (CPE), routers, and Wi-Fi devices.
- Assist with service activations, upgrades, and troubleshooting.
- Provide professional and courteous customer service during site visits.

Network Operations Support

- Assist with inspections of POP shelters, network cabinets, and telecommunications equipment.
- Support preventative maintenance activities.
- Monitor and document network issues and outages.
- Assist with inventory management of network equipment and materials.

Health and Safety

- Follow all workplace health and safety requirements.
- Participate in safety meetings and training.
- Properly use personal protective equipment (PPE).
- Report hazards, incidents, and near misses.

KNOWLEDGE, SKILLS AND ABILITIES

Knowledge

The incumbent must have proficient knowledge in the following areas:

- High School Diploma or equivalent.
- Enrollment in or completion of a program related to:
- Telecommunications
- Information Technology

- Network Administration
- Electronics
- Electrical Engineering Technology
- Computer Systems Technology
- Indigenous Skills and Employment Training programs

Skills

The incumbent must demonstrate and/or possess the following:

- Interest in telecommunications and broadband technology.
- Basic understanding of computers and networking.
- Ability to learn fibre optic installation and maintenance techniques.
- Strong communication and teamwork skills.
- Ability to work independently and follow instructions.

Assets

The incumbent must demonstrate the following assets:

- Knowledge of fibre optic networks.
- Experience working with First Nations communities.
- Valid Ontario Class G Driver's Licence.
- WHMIS, First Aid/CPR, or Working at Heights certification.

WORKING CONDITIONS

- Frequent travel to remote and fly-in First Nations communities.
- Outdoor work in varying weather conditions.
- Physical labour, including lifting, carrying, and climbing.
- Occasional evening and weekend work.
- Ability to travel by vehicle and aircraft.

Candidate Criteria:

- Candidate for this position must identify as an indigenous person, including First Nation, Metis or Inuit.
- Candidate must be a new entrant into the workforce, are transitioning to a new career, or the unemployed or underemployed who are entering a new field.
- Candidate must have not previously participated in an NOHFC funded internship in the 2020 mandate.
- Candidate must be 18 years of age or older.
- Candidate must be legally eligible to work in Canada.
- Once hired, the candidate must reside in the Northern Ontario community in which they are employed.
- Must be able to provide a clear Vulnerable Sector Criminal Record Check

CERTIFICATION

 Employee Signature	 Supervisor's Title
 Printed Name Date	 Supervisor's Signature Date
I certify that I have read and understand the responsibilities assigned to this position.	I certify that this job description is an accurate description of the responsibilities assigned to the position.
 Chief Executive Officer's Signature Date	
I approve the delegation of responsibilities outlined herein within the context of the attached organizational structure.	

The above statements are intended to describe the general nature and level of work being performed by the incumbent(s) of this job. They are not intended to be an exhaustive list of all responsibilities and activities required of the position.